Training Schedule

	2008						
	July	August	September	October	November	December	January
Service Desk Express v9.x Administrator – 5 Day	14th – 18th	4th – 8th	8th – 12th	6th – 10th	3rd – 7th	8th – 12th	TBC
Change and Problem Management – 1 Day	TBC	TBC	TBC	TBC	TBC	TBC	TBC
Crystal Reports for SDE – 1 Day	TBC	12th	17th	16th	18th	17th	TBC
End User Incident Management – 1 Day	TBC	TBC	TBC	TBC	TBC	TBC	TBC
ITIL Awareness – 1 Day	TBC	TBC	TBC	TBC	TBC	TBC	TBC